1. “Go to the login page and try to register or log in.”

Derick: log in page is understandable, but register page is hard to understand

regarding with ‘First name’ section because it looks like password

Jin: register page lack some interactive steps for me to test, for example, I can not fill any information about myself. But overall it looks like not bad.

2. Change the location from "My Location" to "Location 1". ”

Derick: This function works well, but just can not feel any visual effectiveness. For example, after changing to ‘Location 1’, ‘Location 1’ should disappear on list and only show nearby locations.

Jin: This function works well, but why we can not input our current location or automatically track our current location instead of selecting ‘location 1’. Besides, I can not feel any changes after I switching ‘My Location’ to ‘Location 1’

3. “Change the filter to "From close to far”

Derick: No visual effectiveness for me because I can not feel any changes happen when I use this filter. Additionally, no distance displayed nearby each location, like exactly how far from that specific location.

Jin: This function look like exactly same with change ‘My location’ to ‘Location 1’, I can not feel any changes compare to last task.

4. “Search the location "Location 1". ”

Derick: I have no idea why after I searching for the’ location 1’, I should to select a filter, and filter ‘Tag from more to less’ looks like a bit weird because I actually have not seen similar filter before, and this filter seems unreasonable.

Jin: I can not understand why I after searching ‘Location 1’, there are three same results ‘Nearby location 1’. And normally when I search a specific location then the application will only show that specific location instead of all locations that nearby that specific location.

5. “Check the location 1's detail”

Derick: I can not really understand the meaning of the tags, what’s the meaning of ‘Food’ tag & ‘Water’ tag & ‘Med team’ tag. I hope that there is a tip for helping me to understand the meaning of each tag. Also, this is a rescue application, I do not know if the Vietnams have the time/signal/brightness to catch a picture or shoot a video of their current situation.

Jin: I can not understand the comment function, this application is a pre-warning and rescue application, but the comments make this application looks like a tourism application/Google Map.

6. “Start the navigating from my location to location 1”

Derick: This function works well but I can not understand why it should take 10 minutes, what means of transport will take 10 minutes? Besides, this function looks like build for traveling and for having fun but not for rescuing and pre-warning.

Jin: This function is working well, I can find the distance and the time for me to go to that specific location.

7. “ Leave a comment in a location with "food" and anonymous.”

Derick: This function works well, but I do not know what kind of comment I should leave because this application looks like a tourism application but it names ‘RescueMe’. Therefore, I have no idea what kind of comment I should leave

Jin: I didn’t recognized there is a ‘comment’ option on the ‘detail’ page. Therefore, it took some time for user to complete this task, because user was trying to find where he can find the ‘comment’ button and realized that it was on the ‘detail’ page.

8. “ Update the and contact number in the personal page”

Derick: This task is easy for me to complete but I have no idea if the contact number is important for users.

Jin: Updating the contact number is easy to complete in the profile.

Think Aloud

Derick: This application looks a bit weird because it have lots of weird functions. Besides, it lacks some visual effectiveness of some parts and some information in this application is hard to understand. For example, I actually hard to understand the meaning of each tag and I have no idea why after I searching for ‘Location1’, it will show the results ‘Nearby Location 1’, what’ worse, Location 1 is included, which means that location 1 is nearby location 1. This actually make no sense for me.

Jin: Overall functions are good, there are no significant issues regarding to these functions. But I feel this application is not like a rescue application, this application is more like a app for users to find out a location and how can go to that location. Also, user can comment that location after they have been to that place. Therefore, this application in my perspective is more like a tourism application or an application that similar to Google Map.